

**Do my students need a participant code?**

No, you do not need a participant code.

**Is my online log-in and password info the same from year to year?**

Yes.

**Where do I find the RCM or CC repertoire lists?**

Royal Conservatory repertoire list can be found on the RCM Publications page or purchased from Rysons Music in St.Catharines. Repertoire lists for Conservatory Canada can be purchased in store.

**How many selections should my students play in each class?**

Unless otherwise stated, participants are permitted to perform one selection per class unless indicated in the class description.

**Is the festival free to watch?**

All classes are free of charge and open to the public.

**Do performances need to be given from memory?**

All solo instruments registered for competitive classes must memorize their repertoire, except for those instruments where the RCM or CC do not require memorization for exam. Ensembles are not required to perform from memory.

**Payment / Registration Options.**

Registration is only available on line. Payment can be made online or by cheque.

To register as a group, make sure you check off "group" at the beginning of the registration form. Group registrations must have a separate email address from an individual registrant.

**What is the refund/cancellation policy?**

The festival reserves the right to refuse any entry or cancel any class.

**When will I receive my schedule?**

Scheduling confirmations will be available approximately March 15, 2018

**I haven't received my registration confirmation email? Why not?**

If you did not receive registration confirmation, please visit the student login area and login (the one you registered with) and the password you created during the registration process.

**My teacher did not give me a 'Teacher ID'**

Continue with your registration. You will be able to add a teacher ID later.

**Online registration is not working. What can I do now?**

- Have you tried using Firefox as your browser?
- Have you created an Account?

**Issues pertaining to online registration:**

To ensure that we can help you with your registration issue, please make sure to include your name, phone number, your password information and specific details about the problems you are having. Email the festival administrator at [cborowskimusic@gmail.com](mailto:cborowskimusic@gmail.com)  
(contact us option tap found on home page)